



Join us...

Friday, September 5, 2014

The Michigan Association of Municipal Clerks (MAMC) and the Northern Michigan Public Service Academy (NMPSA) are very pleased to announce the first ever Upper Peninsula Clerks training opportunity. Recognizing that it has been very difficult for most U.P. Clerks to attend MAMC training downstate, the Association and NMPSA along with Trainer Lew Bender, Ph.D. Professor Emeritus are all supporting this initial blockbuster U.P. Clerks training opportunity. This will serve as the kick-off event that is aimed at providing an annual training day for U.P. Clerk's.

This year the theme is:

Surviving Today's Realities: Building Effective Inter-Departmental Teams

The trends are clear whether you are in the Clerk's Office, Public Works, the Treasurer's Office or any other public office. Do "more with less" is, and will be, your continuing reality. The days of adding staff to meet continuously rising demands for services are over.

What does this mean? We no longer can afford departmental "silos" and the "Us vs. Them" turf wars that zap energy from everyone and that hinder us from delivering higher levels of service to the public.

This fast-paced workshop will help you:

- Identify and understand the behavioral and structural factors in your organization that consistently diminish the abilities of inter-departmental teams to work together.
- Explore ideas and approaches for breaking down the barriers and create a healthier inter-department team effort.
- Understand your personality style, the styles of others and how those personality styles impact each other. (DISC)
- Create tools for changing your immediate and expanded teams into healthier and more effective teams.

Trainer: Lew Bender, Ph.D. will be the instructor for this workshop. Dr. Bender has over 40 years of experience in building public sector teams. He brings a straightforward, no-nonsense approach to building successful teams. For local Clerks, Lew also provides training for CMC and MMC certifications in the State of Michigan. Attendees of this conference will receive 2 points towards their Certified Municipal Clerks certification.

When: Friday, September 5, 2014:
Registration 8:30 a.m. to 9:00 a.m.
Conference 9:00 a.m. to 4:00 p.m.
(lunch will be provided)

Where: Citizen's Forum, Northern Michigan Public Service Academy, Lakeview Arena, 401 E. Fair Avenue, Marquette, MI 49855

Who Should Attend: Elected and Appointed Clerks. We also believe that Township Supervisors, City Managers, and Department Heads would benefit from this training.

Certification Points: Attendees will be awarded 2 points towards their CMC certification.

How to register:

Mail the registration form along with your check (\$125) payable to MAMC by August 29, 2014 to:

**GCSI
120 North Washington Square
Suite 110A
Lansing, MI 48933**

Registration questions?

Contact Tara at 517-371-2223

Additional information is available on the MAMC website:
www.michiganclerks.org

For hotel accommodations both the Ramada Inn at 906-228-6000 and the Holiday Inn at 906-225-1351 honor the \$75 state rate.

For anyone considering spending the weekend in Marquette the annual Beer Fest will be held at Mattson Park Friday, September 5th and Saturday, September 6th.

MAMC in the UP Clerks Training Event

Registration Fee: \$125.00 Registration Deadline: August 29, 2014

Name of Municipality or Firm: _____ Title: _____

Street Address: _____ City: _____ Zip: _____

Daytime Phone: _____ FAX #: _____ Email: _____

To Register: Mail this form to **GCSI, 120 North Washington Square, Suite 110A, Lansing, MI 48933.**
Please include a check payable to **MAMC** with mail-in registrations. *Please use only one form per registrant. Form may be copied.*

Office Use Only: Check # _____ Amount _____ Date _____